


# Agenda Item 7

		<b>THE HEALTH SCRUTINY COMMITTEE FOR LINCOLNSHIRE</b>	
Boston Borough Council	East Lindsey District Council	City of Lincoln Council	Lincolnshire County Council
North Kesteven District Council	South Holland District Council	South Kesteven District Council	West Lindsey District Council

Open Report on behalf of South Lincolnshire Clinical Commissioning Group

Report to	<b>Health Scrutiny Committee for Lincolnshire</b>
Date:	<b>18 May 2016</b>
Subject:	<b>South Lincolnshire Clinical Commissioning Group Update</b>

## Summary:

This report provides the committee with an update in relation to the activities for South Lincolnshire Clinical Commissioning Group (SLCCG). The report will include the commissioning activities of the CCG, as well as providing information on the wider developments that the CCG has been involved in.

## Actions Required:

The Health Scrutiny Committee is asked to consider the content of the report and comment as necessary.

## 1. Background

The aim of the report is to update the Health Scrutiny Committee on developments within South Lincolnshire Clinical Commissioning Group (SLCCG).

SLCCG serves a registered population of approximately 162,000. The CCG is made up of fifteen practices across two localities with distinct populations and needs. The Welland locality has seven practices serving a population that is mainly affluent with small pockets of deprivation in larger populated centres. The South Holland locality has eight practices and is more deprived with areas of rural poverty and growing migrant worker and new arrivals from EU accession countries.

The CCG commissions services for the populations of Stamford, Bourne, Market Deeping, Spalding, Long Sutton, and surrounding areas. The main hospitals serving this population are Peterborough and Stamford Hospitals (P&SHFT), Johnson Community Hospital, Queen Elizabeth Hospital, Kings Lynn, and Pilgrim Hospital, Boston (Part of United Lincolnshire Hospitals NHS Trust (ULHT)).

SLCCG is committed to engaging with all of the communities that we serve. New arrivals from the EU form a substantial minority of the South Lincolnshire community and contribute enormously to the local economy. In order to better engage with this group of people, who may find health services hard to understand and use, we have been working with local employers to take health information to their workers. We have taken a health bus to workers in Spalding providing health checks; attended markets and car boot sales to give information and opportunity for new arrival workers and their families to engage with the developing commissioning intentions of the CCG.

### **Performance Priority Areas**

Whilst ensuring delivery of the NHS Constitutional rights identified during 2015/16, some high priority areas of poor performance have required direct attention in partnership with Peterborough and Stamford Hospitals NHS Foundation Trust (P&SHFT) and United Lincolnshire Hospitals NHS Trust (ULHT). These are set out below.

#### Accident and Emergency Four Hour Standard

On Accident and Emergency waiting times, the CCG is working with system resilience groups to improve patient flow and by increasing integration with primary care services we have seen improvements in this standard for SLCCG.

As at February 2016 for year to date, 92.9% of SLCCG patients were seen four hours at A&E against a target of 95%. At Peterborough and Stamford Hospital Trust (P&SHFT) 91.7% of patients were seen within four hours year to date. Work continues to improve and maintain performance during 2016/17.

#### Cancer Standards

As at February 2016 for the year to date, three out of the nine cancer standards were not achieved for SLCCG patients, largely attributable to activity at ULHT. The positions for these three standards are as follows:

- 92.2% of SLCCG patients were seen within two weeks of an urgent referral for breast symptoms against a standard of 93%. Work to improve this standard has resulted in the standard being achieved each month from October 2015 to February 2016.
- 80.3% of SLCCG patients year to date have received first definitive treatment for cancer within 62 days of an urgent GP referral against a standard of 85%.
- 88.9% of SLCCG patients have received first definitive treatment for cancer within 62 days of a consultant decision to upgrade against a standard of 100%.

Work with ULHT will continue, through a county wide agreed plan of action and will concentrate on the various tumour site pathways and their contribution toward the overall sustained improvements to deliver the mandated 14, 31 and 62 day treatment standards.

## East Midlands Ambulance Service (EMAS)

SLCCG has a number of schemes in place in order to improve EMAS performance at a South Lincolnshire level. These are EMAS Clinical Assessment & Treatment (CAT) car, EMAS Mental Health Car and the Amvale Crew.

As at February 2016 for the year to date, EMAS was reporting that 59.60% (Red 1), 59.90% (Red 2) of SLCCG patients had a response time of eight minutes against a standard of 75%.

Currently there is concern with handover times, activity (as the number of calls is higher than expected) and also with staffing levels. SLCCG funded the inbound screening system within acute hospitals across all of East Midlands. Commissioners have requested a revised remedial action plan (RAP). This will focus on five to six key actions that have the greatest impact on delivering improved performance.

For all standards attention will be maintained throughout 2016/17 with a view to going beyond what is 'acceptable' to further develop and sustain high quality services. The constant review of the recovery plans and trajectories will ensure delivery of the national quality standards. A key focus area for 2016/17 is urgent care and we will work with the whole system to deliver standards across the system and at a CCG level.

Full plans have been set and can be found in the 2016/17 Strategic Operational Plan.

## **Dementia**

The CCG achieved the diagnosis rate during 2015/16 and will continue to use the tools identified in last year's plan to sustain performance. Recent procurement of the community services listed below provides patients and carers with the support they have raised as priorities during public consultations.

- Post Diagnostic support – a dementia family support service (DFSS) has been in place for three years to provide guidance, information and care navigation.
- Dementia Support Network – pump primed to establish a network of support activities across the county to support self-sustaining activities. The service promotes meaningful activities and choice.
- Dementia Family Support Service – helping to improve post diagnostic support to patients, carers and family members to better manage the condition, stay independent for as long as possible, and better navigate other available services to find the right support
- Dementia Action alliances have been established in most localities to promote awareness and to develop dementia friendly communities
- Integrated Personal Commissioning is being established for the Dementia cohort

## **Primary Care**

### *Delegated Commissioning*

The CCG has undertaken a supporting role in the commissioning of primary care since its establishment and in April 2015 CCG took on full responsibility under delegated commissioning. During this time the CCG has worked closely with its GP practices and latterly also with our newly federated groups. This has enabled a coherent and consistent approach to the development of systems, processes and the consideration of proposed developments. All 15 of the CCG's practices are now part of federations; one covers the market town of Stamford where the three practices have federated with a wider group that covers Corby, Northants and Leicestershire. The remaining practices have joined an alliance which also includes three practices from South West Lincolnshire CCG.

To date there has not been a comprehensive Primary Care strategy in place and therefore the CCG is developing a strategy and vision for Primary Care that will meet the challenges of population growth, developing and maintaining a sustainable primary care workforce and meeting the five year forward view.

## **Commissioning Support**

Working in partnership with South West Lincolnshire CCG we have become the first CCG in the country to successfully access the new national Lead Provider Framework for commissioning support. This framework offers CCGs a choice of accredited providers for "back office functions" ranging from payroll to IT support. Following a rigorous selection process Optum, a private company, was selected as the new provider and services transitioned from the previous provider, Arden Greater East Midlands Commissioning Support Unit, from January 2016.

## **2. Conclusion**

The Health Scrutiny Committee is request to consider and comment on the content of the report.

## **3. Consultation**

This is not a direct consultation item.

## **4. Background Papers**

The following background papers were used in the preparation of this report:

South Lincolnshire Clinical Commissioning Group Strategic Operational Plan  
2016/17

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